

Provider Manual Operational Draft

Summary of Changes for Version Date: 3/10/22

Page #	Section	Change
8	Credentialing Criteria and Basic Qualifications	Added: For Psychiatrists employed by the County, credentialing will be completed by Valley Medical Center.
8	Credentialing Criteria and Basic Qualifications	Added clarification: If practitioner was licensed or completed training within the past five years, then the time frame begins at the completion of licensure or training.
10	Insurance	Added: For County employees, send request for insurance certificate to BHSDBusinessOffice@hhs.sccgov.org
11	Credentialing Request and Application	Replaced Monthly Staff Roster with Credentialing Request Form
16	Waiver Request Process	Removed old link until new link is ready and clarified DHCS License Waiver process
18	BHSD System Access Request Form	Added new section to describe the process
23	Provider Connect Enterprise (PCE) and Provider Connect (PCNX)	Expanded details and reference to companion guides and training materials
23	Coding	Expanded details and reference to companion guides and training materials
26	Reimbursement Policies	Added new section related to claims requirements and standards for documentation and scope of practice
28	Contacts	Added additional e-mail contacts