

Guidelines for Culturally Responsive Interpreter Services



Dr. Gloria Morrow, the CEO of GM Psychological Services and Director of Behavioral Health for Unicare Community Health Center, is one of the nation's leading clinical psychologists. Dr. Gloria also serves as a Diversity, Equity, and Inclusion Consultant and a Lead Trainer for the CBMCS (California Brief Multicultural Competency Scale) Training Program, which focuses on a training curriculum she helped to develop. Dr. Gloria also facilitates a wide range of trainings relevant to cultural humility and cultural competency. She serves as a consultant for The King Center in Atlanta, Georgia, where Dr. Bernice King serves as the CEO. Dr. Gloria's work surrounding the role of Spirituality in recovery has gained notoriety with the development of a three-day training and handbook entitled S.A.F.E. (Spirituality and Faith Empowers) to equip the faith community and mental health professionals to help hurting people. She is also known for her extensive leadership and team building trainings. Dr. Gloria is a sought-after keynote speaker and workshop facilitator for conferences and retreats, who discusses mental health and life skills topics by Integrating psychology and spiritual principles for women and men. Dr. Gloria has appeared as a frequent guest on CNN and has also appeared on MSNBC, NBC4, and Fox 11 news and a variety of radio shows, including Stevie Wonder's KJLH. Dr. Gloria has authored several books, such as "Too Broken to Be Fixed? A Spiritual Guide to Inner Healing," "The Things That Make Men Cry," "Keeping it Real! 7 Steps Towards a Healthier You", to name a few, and she recently wrote and published two eBooks, entitled "Unleash the Secret Weapons to Your Success," and "COVID-19 Maintaining Positive Emotions During Tough Times".

Target Audience:

County of Santa Clara's Behavioral Health Services and Contract Provider Staff.

September 11, 2023
9:00 am - 1:00 pm

Zoom

Workshop Description:

The CLAS (Culturally and Linguistically Appropriate Services) standards not only provide the importance for developing culturally responsive services, but also as it relates to language. In order to accomplish the goals inherent in CLAS standards, interpreter services are provided. However, it is also of importance to ensure that those interpreter services are culturally responsive, so that the interpretation is being done appropriately as it relates to the diverse communities that are in need of those services. This training will help participants to understand the what, why, and how of culturally responsive interpreter services.

Learning Objectives:

Upon completion of the course, participants are expected to be able to:

- What constitutes culturally appropriate interpreter services.
- Why culturally appropriate interpreter services are critical.
- How to ensure that culturally responsive interpreter services are practiced.
- How to work with interpreters on behalf of your clients.

County of Santa Clara's Behavioral Health Services Department (CSCBHSD) is approved by the CA Association of Marriage and Family Therapist (CAMFT) to sponsor continuing education for the County of Santa Clara's LMFTs, LCSWs, LPCCs, and /or LEPs. CSCBHSD maintains responsibility for this program/course and its content. This course meets the qualifications for 3.5 hours of continuing education credit for LMFTs, LCSWs, LPCCs, and /or LEPs, as required by the CA Board of Behavioral Sciences-BBS). CAMFT is the BBS recognized approval agency-Provider # 131775. CSCBHSD is approved by California Consortium of Addiction Programs and Professionals - Educational Institute (CCAPP-EI), Provider Number 4S-95-305-0425 for 3.5 CEH. Lunch and scheduled breaks during the training do not count toward continuing education credits.

- ◇ **Our Trainings are free! Register at: <http://scclearn.sccgov.org>**
- ◇ Registration and cancellation close at 9am two business days prior to training. You will be recorded as a No-Show in sccLearn if you don't attend and did not cancel the training.
- ◇ If you have questions, need accommodations, or have a grievance, please contact LPTraining@hhs.sccgov.org or (408) 792-3900.
- ◇ CE Certificates will be available to download in sccLearn 2-3 weeks after the training date.

This training fulfills requirements for Cultural Competency training.