

PEER SUPPORT DESIGN WORKGROUP REPORT

Project Manager: Jennifer Jones also included is the Board & Care Improvement Project

Aim: In this ongoing consumer operated workgroup, we will work collaboratively with PQIC as a team to tailor a system overhaul. We will effectively provide consumer input into a person centered integrated system.

Membership: Lorraine Zeller, John Hardy, Donald Farrell, Hussain Rahim, Karen Flink

Reporting Period: From: 09/18/13 To: 12/20/13 _____

1. Update (accomplishments; successes; milestones, be sure to include progress toward goals)

We are going to look at Welcoming Committee data to look at Customer Service for welcoming consumers and family members into the mental health system as customers and also as employees.

We need to update our Charter to reflect this and to reflect Board and Care Improvement Project Updates.

2. Change of course (barriers, risks, questions)

Does PQIC have anything that they want us to look at as a group of consumers? We would like to give feedback to other aspects of the PQIC workgroups.

3. Response from SOC or PQIC

(Meeting Date: _____)

Approval to continue course of action

Approval for change of course

Request for more information

Declined

Please share with staff:

Comments
