

PEER SUPPORT DESIGN WORKGROUP REPORT

Project Manager: Jennifer Jones also included is the Board & Care Improvement Project

Aim: In this ongoing consumer operated workgroup, we will work collaboratively with PQIC as a team to tailor a system overhaul. We will effectively provide consumer input into a person centered integrated system.

Membership: Lorraine Zeller, John Hardy, Donald Farrell, Hussain Rahim, Karen Flink

Reporting Period: From: 12/21/13 To: 02/12/14 _____

1. Update (accomplishments; successes; milestones, be sure to include progress toward goals)

In Feb. 2014, we reviewed the Sessions Rating Scale (SRS) and the Outcomes Rating Scale (ORS) Michael Hutchinson's presentation. Previously last year we spoke with Michael Hutchinson about the SRS and ORS we asked questions and he answered them. We came to a consensus that the ORS and SRS would be useful therapeutic outcome measure tools to inform treatment and progress of an individual's recovery. As a workgroup, we are still interested in the Client Informed Outcome Measures (CIOM) tool. However, it is not operational at this time so we have to defer this to a time where it will be operational. The Board and Care Improvement Project is making progress with Resident's Rights workshops and helping to form Resident's Councils at Supplemental Board and Cares. Another thing that came up in our discussion is the use of the term of IMD Institute of Mental Disease. We think this could be replaced by the term Long Term Care Facility (LTCF). LTCF is the term they use in Alameda County for long term locked care. We went over the State Consumer Satisfaction survey data for both Welcoming and Recovery oriented questions for the past 3 years FY09, FY11, and FY12 and felt it was somewhat skewed and doesn't reflect what the peer workers here about in their day to day jobs with consumers. It doesn't reflect what was gathered in the focus groups done by Welcoming either. We decided to ask more information about how the survey was collected and what was the sample size. Later the sample sizes were over 1,000 for each question however the data was collected for both CBO's and county programs. We are interested in looking at county data.

2. Change of course (barriers, risks, questions)

We are going to take a 2 month break because 2 of our members have another program assignment so we will reconvene in May 2014. We are still looking for 2 to 3 new members. We approached Bill Wilson Center and they have a potential participant. We will follow up. We meet the 2nd Wednesday of the month from 3 to 5.

We would like to review and comment on other PQIC workgroups and give the consumer side of things. Would that be okay from the PQIC standpoint? We wanted to act in an advisory capacity and give the consumer viewpoint with what is going on with PQIC.

3. Response from SOC or PQIC

(Meeting Date: _____)

Approval to continue course of action

Approval for change of course

Request for more information

Declined

Please share with staff:

Comments
