



MENTAL HEALTH DEPARTMENT FY12 STRATEGIC OVERVIEW



Your Voice Matters!

VISION

The public mental health system is successful in helping to ensure that all residents in need of public mental health services are:

- PHYSICALLY AND EMOTIONALLY HEALTHY, HAPPY AND THRIVING
- IN A SAFE AND PERMANENT LIVING SITUATION
- PART OF A LOVING AND SUPPORTING SOCIAL NETWORK
- INVOLVED IN MEANINGFUL SCHOOL, WORK, AND DAILY ACTIVITIES
- FREE FROM TROUBLE OR CAUSING HARM TO OTHERS
- SAFE FROM HARM FROM THE ENVIRONMENT OR OTHERS

MISSION

To assist individuals in our community affected by mental illness and serious emotional disturbance to achieve their hopes, dreams and quality of life goals. To accomplish this, services must be delivered in the least restrictive, non-stigmatizing, most accessible environment within a coordinated system of community and self-care, respectful of a person's family and loved ones, language, culture, ethnicity, gender and sexual identity.

VALUES

We believe without reservation:

- All people have the right to mental health and well-being
- All people must be treated with fairness, respect, and dignity in a culturally and linguistically competent way
 - With effective treatment and support, recovery from mental illness is achievable
 - Consumers will actively participate in their own recovery and treatment goal
- Consumers and their families will be at the center in the development, delivery, implementation, and evaluation of their treatment
- The system of care must have a structure and process for ensuring access to needed services for potential and current consumers
 - All people must have access to the highest quality and most effective integrated services

STRATEGIC PRIORITIES

1. EXPAND FOCUS to include: promotion, prevention, early intervention, treatment and recovery support across the lifespan;
2. BUILD CAPACITY WITHIN KEY SYSTEM PARTNERS to assure mental health literacy, integration with primary care, improved access to service;
3. INCREASE ETHNIC AND CULTURAL POPULATION ACCESS TO AND ENGAGEMENT IN SERVICES through new innovative strategies;
4. INCREASE COMMUNITY MENTAL HEALTH KNOWLEDGE AND UNDERSTANDING to prevent problems, reduce stigma, and assure access;
5. IMPROVE QUALITY AND ACCOUNTABILITY SYSTEMS that measure practice and program quality and effectiveness.

TARGET POPULATIONS

1. COUNTY MEDI-CAL BENEFICIARIES NEEDING SPECIALTY MENTAL HEALTH SERVICES
2. COUNTY RESIDENTS IN NEED OF INVOLUNTARY PSYCHIATRIC EVALUATION AND TREATMENT
3. COUNTY SPECIAL EDUCATION STUDENTS (revised to reflect change in mandate)
4. COUNTY CUSTODY POPULATIONS (revised to reflect addition of AB109/117)
5. COUNTY RESIDENTS ELIGIBLE FOR MHSA FUNDED SERVICES
6. COUNTY RESIDENTS WITHOUT RESOURCES WITH ACUTE MENTAL HEALTH NEEDS

SERVICE SYSTEM (* Denotes partial/full MHSA funding)

FAMILY & CHILDREN'S SERVICES

- ◆ Inpatient
- ◆ Mobile Crisis
- ◆ Residential *
- ◆ Wraparound *
- ◆ Child & TAY FSP *
- ◆ JPD Hall/Ranches
- ◆ Foster Care Services *
- ◆ School Day Treatment
- ◆ Outpatient *
- ◆ Specialized Outpatient
- ◆ KidScope *
- ◆ Family Wellness Court *
- ◆ MHSA Prevention *
- ◆ MHSA Innovation*

ADULT & OLDER ADULT SERVICES

- ◆ State Hospital
- ◆ Inpatient
- ◆ IMD/SNF/OBS
- ◆ Full Service Partnership *
- ◆ Criminal Justice FSP *
- ◆ Residential Treatment *
- ◆ Supplement RCF *
- ◆ Outpatient SD/Medi-Cal *
- ◆ Treatment Court *
- ◆ Vocational *
- ◆ 24-Hour Care *
- ◆ Self Help *
- ◆ MHSA Prevention *
- ◆ MHSA Innovation*

INTEGRATED BEHAVIORAL HEALTH SERVICES

- ◆ Suicide Prevention *
- ◆ Call Center
- ◆ Urgent Care *
- ◆ Outpatient FQHC *
- ◆ Outpatient Uninsured *
- ◆ MHSA Prevention *
- ◆ MHSA Innovation *

ACUTE & CUSTODY SERVICES

- ◆ Emergency Psych VMC
- ◆ Inpatient BAP VMC
- ◆ Inpatient Jail
- ◆ Outpatient Jail

LEARNING PARTNERSHIP

- ◆ Cultural Competency*
- ◆ Workforce Development *
- ◆ Internship Training *
- ◆ Decision Support *
- ◆ Communication Support *
- ◆ Ethnic and Cultural Community Advisory *
- ◆ Website management
- ◆ MHSA Innovation *
- ◆ Research and Evaluation*

ADMINISTRATION SUPPORT SERVICES

- ◆ Consumer/Family Affairs
- ◆ Housing/Homeless Supp *
- ◆ Legal Advocacy *
- ◆ Financial Management*
- ◆ Compliance & Privacy
- ◆ Contracts Administration *
- ◆ Mental Health Board
- ◆ Quality Improvement *
- ◆ Disaster Response
- ◆ Managed Care
- ◆ IT and Technology Development *

SERVICE DELIVERY INITIATIVES

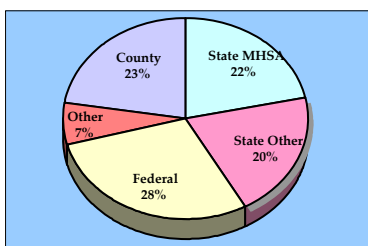
- Adult/Older Adult Outpatient Redesign
- F&C Outpatient Redesign
- Criminal Justice System of Care (FSP)
- Customer Service Training

INFRASTRUCTURE INITIATIVES

- Management Involvement
- Employee Involvement
- Performance Measures Development
- Technology Development Plan (CFTN)
- Contracting Re-Bid Plan

COUNTYWIDE SYSTEM INITIATIVES

- 1115 Medi-Cal Valley Care II/DSRIP/IMPACT
- Destination:Home (Homeless Initiative)
- Suicide Prevention Strategic Action Plan
- Children's Cross Agency Systems Team
- School Linked Services Planning
- Older Adult Strategic Plan



MENTAL HEALTH DEPARTMENT
FY11-12
\$302,416,219
23,000 est. Unduplicated Clients

