

INSTITUTE OF MENTAL DISEASE (IMD) DISCHARGE WORKGROUP REPORT

Project Manager: Margaret Obilor

Aim: To clarify roles and responsibilities, and improve the transition of clients discharging from the institute of mental disease.

Membership: Mike Cullinane, Dan Correa, Laura Gupta, Bill Griffith, Mary Clarke, Dinh Chu, Stan Williams, Annie Liu, Gabby Olivarez, Mikelle Le, Karen Flink, Jennifer Jones, Domingo Acevedo, Gabriela Deeds.

Reporting Period: From: _____ To: _____

1. Update (accomplishments; successes; milestones, be sure to include progress toward goals)

- The Work Group reviewed and revised the protocol for discharging clients from the IMD, clarifying each Treatment Team members roles and responsibilities.
- The 24 Hour Team set up a report to notify all Outpatient clinic and the Public Guardian of clients ready to discharge from the IMD
- The Work Group Incorporated the Mental Health Departments Level of Care policy to the IMD discharge protocols: Requiring that Case Manager make a face to face contact with the client within 5 business days of discharge from an IMD.
- The Work Group discussed the idea of creating a Work Flow Process Mapping of the clients experience from the time of admits to discharge from an IMD focusing on the clients perspective.
- The Work group discussed billable Vs non-billable services and developing Treatment Plans while the client is still in the IMD
- There was also discussion of incorporating Transformational Care Planning in IMD treatment plans, the project manager will be scheduling a meeting with TCP coordinators to address this issue
- The Work Group reviewed the outcome of Testing conducted on the reaction of both Outpatient staff (AACI & Naveaez) and the clients discharged to the revisions made to the protocol
- Continued discussion on the issue of Staff Vs Contracted Transportation for clients discharging from the IMD

2. Change of course (barriers, risks, questions)

- A. Risk: On November 12th 2012 the Work Group decided to have only one more meeting scheduled for Jan 10th 2013 to discuss transportation issues and not continue to meet.
- B. The Work Group in the December meeting decided to drop the idea of developing a Flow Chart of the clients perspective
- C.

3. Response from SOC or PQIC (Meeting Date: ___1/14/13___)

Approval to continue course of action

Approval for change of course

Request for more information

Declined

Please share with staff:

Comments
