

BEHAVIORAL HEALTH SERVICES DIVISION
Substance Use Treatment Services

SYSTEM ALERT

DATE: May 14, 2019

TO: ALL SUTS PROVIDERS AND GATEWAY STAFF
TOPIC: OUT OF COUNTY MEDI-CAL

Reference: DHCS IN-17-036

Santa Clara County (SCC) is operating as a managed care plan and shall NOT provide ODS services to beneficiaries from other Counties without a contractual agreement.

To be eligible to receive ODS services in Santa Clara County, out-of-county beneficiaries shall provide proof that they have initiated the transfer of Medi-Cal benefits to SCC (documentation from Social Services Agency). Without the appropriate documentation, out-of-county Medi-Cal beneficiaries shall be referred back to their county of responsibility (based on the Medi-Cal hit County Code). The County of Responsibility shall reach out to SCC to arrange for services, if necessary.

Out-of-county Medi-Cal beneficiaries who are in-custody and working with court assessors to actively transfer their Medi-Cal will provide Gateway with the documentation of the “transfer-in-process” and may be accepted by treatment providers. Gateway will notify the treatment provider of this Medi-Cal transfer status upon issuing the referral.

If the in-custody client does not transfer their Medi-Cal to SCC, they may be accepted by treatment providers and coded as AB109. Gateway will notify the treatment provider of the AB109 status upon issuing the referral.

Please direct all questions you may have regarding this process to:
Martha Martinez Martha.G.Martinez@hhs.sccgov.org and
Tammy Ramsey Tammy.Ramsey@hhs.sccgov.org