

Substance Use Treatment Services

SYSTEM ALERT

Date: February 3, 2020

TO: All ASOC & YSOC Providers

TOPIC: Closures

New Protocol

According to the Intergovernmental Agreement and ODS waiver regulations [Exhibit A, Attachment 1; Preamble Section F; Article II.E.1; Article II.F.1], services deemed to be medically necessary may not be delayed or withheld from beneficiaries. Residential and Withdrawal management must be available 24 hours a day, 7 days per week. Outpatient services must offer the minimum required ASAM prescription of service hours per week per modality and have business operations during weekdays to offer opportunities for clients to maximize access to those services.

Closures are **no longer permitted**. Any programmatic changes affecting the contracted services an agency provides and beneficiary access, are now reportable to the state, and, the agency is responsible to notify its beneficiaries in writing. Holidays and days of cultural recognition are excluded, if they do not prevent beneficiaries from accessing medically necessary services. The form previously used to request temporary closures is **obsolete**.

Any request to reduce hours of service, capacity, referral base, or caseload must be requested in writing and sent directly to Bruce Copley, Director of Alcohol, Drug, and Access Services, at bruce.copley@hhs.sccgov.org

*If you have any questions regarding this Alert, please contact:
Tianna D. Nelson, Division Director, SUTS Quality Improvement and
Data Support: tianna.nelson@hhs.sccgov.org*

